

IT Committee – Go Live Status Update 12/19/16

The IT Committee will be providing weekly status updates to keep the NBOD, Leadership and members informed as to progress regarding significant issues with the new website.

FAQ – Important:

if a member has created a new account, and has access issues, they need to email customer care to have the second account merged and password reset

Important Note: Course Closures

It was reported that this was fixed last week. It turns out that the remaining bug we have been working on with the vendor is not fixed. Since we are near the end of the year, and have a large number of courses to close we will be communicating a temporary process to close courses. This was communication sent out to program advisors and leadership the week of 12/12/16. Expectation is that this will be in place for no more than 30 days (until the end of January '17) while work continues to correct this remaining bug.

Current issues fixed:

- **FW Division Course Registration & Enroll** – An issues specific to course registration and enrolling has been fixed for the FW Division as of 12/15/16. This was confirmed in the field by FW Division program advisors.
- **Leadership & Program Advisers view member education & Instructor data** - This has been fixed as of 12/15/16 and confirmed in the field.

Current Issues in active testing:

- **OEC Delinquency Report** – This is in active testing in the NSP Office to review modifications by the developer.
- **Course Closure/Edit** - This had been reported as fixed, but is now in active review to determine next steps since it is still not working.. The issue is specific to editing Instructors and ITs by the IOR.
- **Pro Division & Affiliates Display IT List in Course Registration Page**
 - Development is in process after review with office on the process. Additional custom coding will be required since and out of the box solution is not possible.
- **Modify the size of the requested fields in the course closure section.**
- **Affiliates course registration** – review with NSP office is complete, and development is in process.
- **Member Professional Medical Designations**

- The “My Other Info” section on member profiles which shows EMS designations is being reviewed. This section is specific to reports being created to assist the National Medical Advisor. Currently there are designations that are not listed including EMT-B and PA.
- **Secondary Roster** – (Billing Not Included) PR/PD Ability to remove/delete from secondary
 - This is 50% complete. (This was previously reported as fixed).
- **Summary of Division and Region Reporting**
- **“Renew Now” emails** – error submitted to ASI (iMIS) Vendor for review.
 - This requires an update to the iMIS environment to fix. Information has been provided from ASI the iMIS vendor. A planned update will be done to correct this issue...a date is TBD currently.

Significant Outstanding Issues

- **REGION ADMINS - DIVISION DIRECTORY**
 1. Results of search are listed by ADDRESS in the first column. The region advisor clicks on the ADDRESS (?) to access the member's profile.
 2. FULL NAME of the member in the Search Results is in the last column that needs to be scrolled to see.
 3. Can not sort by last name; can only sort by first name because FULL NAME is what is available in the search results. Name of member needs to be FIRST in one column and LAST in the next column, like it is on all other reports.
- **ROA COURSE REPORT:**
 1. One course listed 6 times on your Course Report; each of the six listings has a different region in the FWD listed for the same course info.
 2. There are OEC courses listed on the NSP Course Schedule for your region that are not on your Region Course Report.
 3. The Course Number header says "Meeting."
- **INSTRUCTORS / INSTRUCTOR TRAINERS**
 1. When "Instructor Trainers" tab is clicked, "There are no records." error message occurs. This message is incorrect. All Regions have IT's in all disciplines that should be listed.
 2. Good news: Instructors are listed and complete.
- **Clear Cart/Unenroll from course**
 - Members need to be able to unenroll from courses.
 - Members need to be able to clear their shopping cart

- **Search Inconsistent**

- Search across the system is inconsistent
 - Need to have flexibility in data searching based on partial information in search field.
- Active review in process to map out search areas on NSP website.